



Fighting fuel poverty addressing energy and social issues

Together4Energy project to engage social and energy actors in the creation of an innovative European network of Vulnerable Consumers Energy Advisors

EAPN, in partnership with 10 other organisations from 6 European countries (Italy, Spain, United Kingdom, Poland, Belgium and Finland) and one European association, has begun working on the three-year project '**Together4Energy**, Networking and Action to Tackle Vulnerability Together', designed to fight fuel poverty in Europe. This project, funded by the European Commission under the H2020 program, will address both energy and social issues, as fuel poverty is not only an energy concern nor can it be tackled in isolation of the bigger issue of poverty.

In recent years, energy users have gained more rights with the transposition of relevant European energy legislation. There is nevertheless the recognition that consumers' rights (with special reference to vulnerable consumers and fuel poor) need to be further strengthened, and that the increasing market complexity needs to be addressed through concrete solutions to improve levels of empowerment and engagement.

Together4Energy offers a two-way approach to the problem: active engaging of consumers in the energy market, and a positive change of behaviour in relation to energy consumption and to influence design of policy at all levels to tackle fuel poverty issues. It will do so by:

- Creating unique and specialized services for the vulnerable communities through a network of trained active Vulnerable Consumer Energy Advisors (VCEA).
- Increasing the knowledge of political stakeholders on consumers' vulnerability and energy poverty so as to promote the design-take up of policies to tackle the phenomena.

The starting point of the project, launched on May 1, is the generation of in depth knowledge on consumer vulnerability and more specifically on energy poverty, as there is still no clear and unique definition for the identification and measuring of energy poverty as well as low knowledge on the phenomena and on possible solutions to tackle it. **Together4Energy's** common methodology has been discussed and agreed by all partners during the kick-off meeting, held in Rome on May 15-16.

The project's website and social network profiles will be launched soon. More info is available at the European Commission website: http://cordis.europa.eu/project/rcn/209995_en.html

Stay tuned on our website eapn.eu, or our [Twitter](#) [EAPNEurope] / [Facebook](#) profiles.

Project details

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Consortium



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